



# Mobility

## Customer case : zZoomer

[www.twikey.com](http://www.twikey.com)



## The story

Before working with Twikey, a large number of zZoomer's customers were already paying by direct debit, but despite this, zZoomer had a lot of administration. They started looking for a partner to optimise their internal direct debit process, and ended up with Twikey. Twikey provided automation of the internal direct debit process, automated follow-up of failed transactions, and transparency, resulting in an average of 99.85% of all direct debit invoices being collected without any administrative intervention.

“Thanks to Twikey’s way of handling direct debits we are now working much more efficiently. Payments were made easy and this saves us a lot of time. The automated monitoring of payments is very transparent, clear and effective. Our administrative workload has been almost completely reduced whilst doing more transactions. That is the epitome of an improvement. We can now fully focus on our core business.”

Toon Donne – CEO & Co-Founder zZoomer

## How does it work

- Zzoomer makes an invoice in Teamleader
- Thanks to Twikey, the invoice will be collected via

### Direct debit

- The client can easily sign a mandate online
- Twikey's automated monitoring system constantly keeps zZoomer up to date about the payment
- In case a direct debit fails, the automated failure management comes into action

### One of Twikey's many payment options

- Once the payment has been made, a coda file is created and uploaded into zZoomer's accounting software.



# zZoomer

## A 100% care-free sustainable mobility lease solution

### Corporate mobility solutions

Whether you need a fast way to move around town from the office, or you want your employees to come to work in a sustainable way. zZoomer can help you find the right solution for your business.

### Private lease

You want an electric bike, step, scooter or motorcycle as a mobility solution without hassle. Private lease is just what you need.

### Delivery solutions

zZoomer's delivery bikes & scooters are specially equipped for carrying heavy loads. Whether you want your packages delivered by Cargo-Bike or Bike trailer. Or you are carrying food across town on a delivery scooter.

### Shared mobility

With zZoomer's shared electric vehicles cities are connected in a fun and sustainable way.

## Teamleader as CRM & invoicing software

Twikey is compatible with a lot of systems and software. Because of this, zZoomer can create invoices via its preferred CRM & billing software (Teamleader) while collecting them via Twikey.

zZoomer was looking for a CRM & billing software that would make it easy to create invoices for subscriptions. Integration with the accounting program Yuki was also taken into account. They almost immediately came to Teamleader. Every day, 12,000 entrepreneurs use Teamleader's work management software to sell, bill and organise their work. This makes Teamleader the number one work management software in Belgium and The Netherlands.

Teamleader



## Make your customers switch to direct debit and automate the internal direct debit process.

### Avoid unnecessary administration

Recurring administration for the collection or accounting processing of invoices is a thing of the past.

### Collect through your own bank

Twikey offers the financial technology and you receive the money directly on your own account.

### All European payment methods

Let your customer choose from multiple payment methods and create the ultimate payment experience.

### Easy integration

A link is quickly established with more than 500 existing billing & accounting packages or with an API.



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